

# QUALITY POLICY

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At gama consulting, we focus on strong collaboration and efficient communication with all stakeholders to deliver projects successfully. Our highly skilled directors and staff bring a wealth of combined industry experience to provide the very best engineering solutions, a passion for client satisfaction and efficient service. We offer a wide range of structural and civil engineering consulting services, extended across industrial, residential, commercial, education, government, health and mining sectors.

This policy has been founded on a commitment to satisfy applicable requirements and to continually improve the System and our operations. To achieve our business objectives, we have implemented an Integrated Management System which meets requirements of the ISO 9001:2018 International Standard.

We track our performance against clearly defined and measurable quality objectives which have been established and are regularly reviewed for continued suitability. Monitoring of these objectives is also undertaken to ensure key performance indicators are being met. Our quality objectives include:

- Implement and maintain a Quality Management System in accordance with ISO 9001:2018.
- Meet compliance and operational management requirements of the Company.
- Meet the expectations of our clients and other interested parties.

All staff are inducted into the System and understand the requirements of the documented policies and procedures which have been implemented to ensure the consistent quality of work provided. We are

committed to ongoing training, ensuring our staff are appropriately qualified to undertake relevant tasks and have adequate resources available.

The Directors and staff of gama consulting are committed to the principles of quality management and are responsible for ensuring the system is used to maintain a high level of services and to continually improve our operating environment. It is the responsibility of all staff to ensure it is continually understood, implemented and maintained throughout the company.